VISION CARE PRIOR APPROVAL PROCESS

- Client calls and makes an eye exam appointment giving the provider their status number and valid BC Medical Plan number

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- Provider submits request for eye exam to NIHB for approval

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- NIHB reviews request & determines eligibility based on program guidelines

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- Optometrist/Ophthalmologist writes a prescription for client

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- Client takes prescription to eye glass provider and selects eye wear

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- Eye glass provider completes paperwork (outlining client info, benefits requested & costs and faxes request and prescription to NIHB for approval)

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- NIHB reviews request & determines eligibility based on program guidelines

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- If necessary, NIHB refers request to Medical Consultant for professional opinion on medical requirement

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- NIHB faxes letter confirming benefits approved to eyeglass provider

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- Client received glasses

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- Provider and Client sign letter to confirm glasses were dispensed & provider faxes or mails letter to NIHB for payment