MEDICAL SUPPLIES & EQUIPMENT PRIOR APPROVAL PROCESS

- Client received prescription from authorized prescriber

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- Client is assessed for medical equipment/supplies by health professional

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- Health professional prepares assessment results and recommends supplies & equipment

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- Client takes assessment to provider and selects products

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- MS & E provider completes paperwork (outlining client info, benefits requested & costs) & faxes request, assessment and prescription to NIHB for Prior Approval

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- NIHB reviews request & determines eligibility based on program guidelines

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- If necessary, NIHB refers request to Medical Consultant for professional opinion on medical requirements

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- NIHB faxes letter confirming benefits approved to MS & E provider

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- Client receives supplies/equipment and signs form confirming receipt of product

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- Provider completes claims form & mails to claims payer for payment